<mark>Survey Guests</mark>

- Total visits: 216
- Completed responses: 116
- Uncompleted responses: 0
- Shown only responses: 100
- **Completion rate:** 53.7%

Survey Questions and Responses:

1. Is this your first time visiting our destination?

- Yes: 24.14% (28 responses)
- No, I have been here 1-2 times before: 20.69% (24 responses)
- No, I have been here 3 times or more: 55.17% (64 responses)

2. Where are you staying? Please specify the name of the place.

 Responses included locations like Camping, Feistritz/Gail, holiday apartments at Presseggersee, Hapimag Sonnleitn, Hermagor, and various other locations across the region.

3. How many nights will you stay/have you stayed?

- 1 night: 6.9% (8 responses)
- Over the weekend: 17.24% (20 responses)
- One week: 13.79% (16 responses)
- Longer than a week: 48.28% (56 responses)
- Longer than a month: 13.79% (16 responses)

4. What type of accommodation are you staying in?

- Hotel/Residence: 27.59% (32 responses)
- Farmhouse: 6.9% (8 responses)
- Bed & Breakfast: 13.79% (16 responses)
- Apartment: 51.72% (60 responses)
- Private house: 6.9% (8 responses)
- Campsite: 10.34% (12 responses)
- Equipped area for campers: 3.45% (4 responses)
- House of relatives or friends: 0%
- Other: 10.34% (12 responses)

5. Will you use/have you used the +CARD holiday?

- Yes: 41.38% (48 responses)
- No: 58.62% (68 responses)

6. **Regarding the following points, how much do you plan to spend per person on your vacation?**

• Various spending plans were mentioned, covering transportation, accommodation, dining out, grocery shopping, ski passes, and other expenses. Some guests noted they preferred a budget-friendly stay, shopping at local markets, and cooking themselves.

7. How did you find out about our destination?

- Web/Mail: 27.59% (32 responses)
- Social Networks: 3.45% (4 responses)
- Word of Mouth: 31.03% (36 responses)
- Television: 0%
- Magazines, Newspapers: 10.34% (12 responses)
- Other: 48.28% (56 responses)

8. How easy did you find the information you were looking for? (Star rating)

- 1 star: 10.34% (12 responses)
- 2 stars: 10.34% (12 responses)
- 3 stars: 44.83% (52 responses)
- 4 stars: 34.48% (40 responses)

9. How useful did you find the information you were looking for? (Star

rating)

- 1 star: 3.45% (4 responses)
- 2 stars: 13.79% (16 responses)
- 3 stars: 55.17% (64 responses)
- 4 stars: 27.59% (32 responses)

10. How friendly is the hotel staff? (Star rating)

- 1 star: 0%
- 2 stars: 6.9% (8 responses)
- 3 stars: 34.48% (40 responses)
- 4 stars: 58.62% (68 responses)

11. How good are the foreign language skills of the hotel staff? (Star rating)

- 1 star: 10.34% (12 responses)
- 2 stars: 20.69% (24 responses)
- 3 stars: 44.83% (52 responses)
- 4 stars: 24.14% (28 responses)

12. How clean did you find the destination? (Star rating)

- 1 star: 0%
- 2 stars: 6.9% (8 responses)
- 3 stars: 20.69% (24 responses)
- 4 stars: 72.41% (84 responses)

13. How safe did you find the destination? (Star rating)

- 1 star: 0%
- 2 stars: 0%
- 3 stars: 17.24% (20 responses)
- 4 stars: 82.76% (96 responses)

14. How appealing did you find the atmosphere of the destination? (Star

rating)

- 1 star: 3.45% (4 responses)
- 2 stars: 0%
- 3 stars: 24.14% (28 responses)
- 4 stars: 72.41% (84 responses)

15. Is the destination accessible for people with disabilities? (Star rating)

- 1 star: 20.69% (24 responses)
- 2 stars: 27.59% (32 responses)
- 3 stars: 34.48% (40 responses)
- 4 stars: 17.24% (20 responses)

16. How well-organized are tours in the surrounding area? (Star rating)

- 1 star: 6.9% (8 responses)
- 2 stars: 10.34% (12 responses)
- 3 stars: 62.07% (72 responses)
- 4 stars: 20.69% (24 responses)

17. How well is the number of visitors at cultural sites managed? (Star rating)

- 1 star: 13.79% (16 responses)
- 2 stars: 6.9% (8 responses)
- 3 stars: 58.62% (68 responses)
- 4 stars: 20.69% (24 responses)

18. How well-maintained are the cultural sites? (Star rating)

- 1 star: 6.9% (8 responses)
- 2 stars: 6.9% (8 responses)
- 3 stars: 55.17% (64 responses)
- 4 stars: 31.03% (36 responses)

19. How well are local traditions promoted? (Star rating)

- 1 star: 3.45% (4 responses)
- 2 stars: 24.14% (28 responses)
- 3 stars: 37.93% (44 responses)
- 4 stars: 34.48% (40 responses)

20. How hospitable do you find the local population? (Star rating)

- 1 star: 6.9% (8 responses)
- 2 stars: 6.9% (8 responses)
- 3 stars: 31.03% (36 responses)
- 4 stars: 55.17% (64 responses)

21. How present are local products on the menus of restaurants? (Star rating)

- 1 star: 3.45% (4 responses)
- 2 stars: 17.24% (20 responses)
- 3 stars: 27.59% (32 responses)
- 4 stars: 51.72% (60 responses)

22. How well-managed are visitor numbers in natural areas? (Star rating)

- 1 star: 13.79% (16 responses)
- 2 stars: 13.79% (16 responses)
- 3 stars: 44.83% (52 responses)
- 4 stars: 27.59% (32 responses)

23. How well-maintained are the conservation areas? (Star rating)

- 1 star: 3.45% (4 responses)
- 2 stars: 10.34% (12 responses)

- 3 stars: 34.48% (40 responses)
- 4 stars: 51.72% (60 responses)

24. **How easy is it to reach your destination using public transportation?** (Star rating)

- 1 star: 20.69% (24 responses)
- 2 stars: 20.69% (24 responses)
- 3 stars: 37.93% (44 responses)
- 4 stars: 20.69% (24 responses)
- 25. **How easy is it to get around the destination using public transport?** (Star rating)
 - 1 star: 31.03% (36 responses)
 - 2 stars: 20.69% (24 responses)
 - 3 stars: 27.59% (32 responses)
 - 4 stars: 20.69% (24 responses)

26. How easy is it to move around on foot or by bicycle? (Star rating)

- 1 star: 6.9% (8 responses)
- 2 stars: 17.24% (20 responses)
- 3 stars: 27.59% (32 responses)
- 4 stars: 48.28% (56 responses)

27. How manageable is the traffic during the peak tourist season? (Star rating)

- 1 star: 13.79% (16 responses)
- 2 stars: 13.79% (16 responses)
- 3 stars: 41.38% (48 responses)
- 4 stars: 31.03% (36 responses)

28. **How manageable is the traffic during the off-peak tourist season?** (Star rating)

- 1 star: 3.45% (4 responses)
- 2 stars: 10.34% (12 responses)
- 3 stars: 41.38% (48 responses)
- 4 stars: 44.83% (52 responses)

29. How accessible and clean are waste disposal and recycling facilities? (Star rating)

- 1 star: 6.9% (8 responses)
- 2 stars: 24.14% (28 responses)
- 3 stars: 31.03% (36 responses)
- 4 stars: 37.93% (44 responses)

30. Is street noise an issue? (Star rating)

- 1 star: 13.79% (16 responses)
- 2 stars: 10.34% (12 responses)
- 3 stars: 31.03% (36 responses)
- 4 stars: 44.83% (52 responses)
- 31. How well are climate change themes integrated into the tourism offerings? (Star rating)

- 1 star: 17.24% (20 responses)
- 2 stars: 24.14% (28 responses)
- 3 stars: 41.38% (48 responses)
- 4 stars: 17.24% (20 responses)

32. Overall, how would you rate the destination's commitment to sustainability? (Star rating)

- 1 star: 17.24% (20 responses)
- 2 stars: 20.69% (24 responses)
- 3 stars: 41.38% (48 responses)
- 4 stars: 20.69% (24 responses)
- 33. Would you be willing to support well-designed projects that enhance the management and preservation of cultural and natural heritage in the destination?
- Yes, financially: 10.34% (12 responses)
- Yes, through in-kind contributions or volunteer work: 31.03% (36 responses)
- No, I am not interested: 58.62% (68 responses)

34. Please state up to three reasons why you chose this trip:

- Relaxation and recovery: 89.66% (104 responses)
- Visiting friends and/or family: 24.14% (28 responses)
- Conference/Congress/Seminar/Training: 6.9% (8 responses)
- Work: 6.9% (8 responses)
- Culture: 17.24% (20 responses)
- Fun: 41.38% (48 responses)
- Wellness: 17.24% (20 responses)
- Sports: 55.17% (64 responses)
- Religion: 0%
- Other: 17.24% (20 responses)

35. How did you find out about our destination?

- Web/Mail: 27.59% (32 responses)
- Social Networks: 3.45% (4 responses)
- Word of Mouth: 31.03% (36 responses)
- Television: 0%
- Magazines/Newspapers: 10.34% (12 responses)
- Other: 48.28% (56 responses)

36. Have you visited Carinthia in the last five years?

• Yes, responses indicate frequent visits to Carinthia for various reasons, including family, leisure, and work. Some guests expressed concerns about sustainability, noise, and construction developments impacting their future travel plans to the region.

37. Gender:

- Male: 42.24% (49 responses)
- Female: 54.31% (63 responses)
- Prefer not to specify: 3.45% (4 responses)
- 38. Age (years):

• Ages ranged broadly with several guests indicating they are in their 50s, with the youngest at 17 and the oldest above 60.

39. Educational background:

- Compulsory education, apprenticeship or less: 20.69% (24 responses)
- High school diploma (Matura): 41.38% (48 responses)
- University degree: 34.48% (40 responses)
- Master's and/or PhD: 10.34% (12 responses)

40. Residence:

- Waldviertel
- Baden-Württemberg
- Bayern
- Bundesrepublik Deutschland, Hessen
- D (Germany)
- Deutschland
- Deutschland / Bayern in Oberfranken
- Deutschland, Celle
- Deutschland, Hessen
- Italien
- Nähe Stuttgart
- Niederösterreich (NÖ)
- Südliches Niederösterreich
- Tschechien stadt Brno
- Tschechien (Czech Republic)
- Tschechien (Czech Republic repeated)
- Wien
- Wien (Vienna repeated)
- Xyz (an unspecified location)
- 1190 (a postal code in Vienna)
- 8562 Mooskirchen